# UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF TENNESSEE AT GREENEVILLE

JONATHAN E. HARPER	)
Plaintiff,	
<b>v.</b>	Civil Action No
CAVALRY SPV I, LLC, CAVALRY PORTFOLIO SERVICES, LLC, and GARNER & CONNER, PLLC,	) ) ) Jury Trial Demanded )
Defendants.	) )

# **COMPLAINT**

# **INTRODUCTION**

1. This action arises out of Defendants' multiple violations of the Fair Debt Collection Practices Act, 15 U.S.C. §§ 1692 et seq. ("FDCPA") in their illegal efforts to collect a consumer debt.

#### **JURISDICTION AND VENUE**

- 2. Jurisdiction of this Court arises under 28 U.S.C. § 1331 and pursuant to 15 U.S.C. § 1692k(d).
- 3. Venue is proper in this District because the acts and transactions occurred here and Plaintiff resides here.

#### **PARTIES**

- 4. Plaintiff Jonathan E. Harper (hereinafter "Plaintiff") is a natural person who resides in Hamblen County, Tennessee, and a "consumer" as defined by 15 U.S.C. § 1692a(3).
- 5. Defendant Cavalry SPV I, LLC (hereinafter "Cavalry SPV") is a "debt collector" as defined by 15 U.S.C. § 1692a(6).
- 6. Defendant Cavalry Portfolio Services, LLC (hereinafter "Cavalry Portfolio") is a "debt collector" as defined by 15 U.S.C. § 1692a(6).
- 7. Defendant Garner & Conner, PLLC (hereinafter "Garner") is a "debt collector" as defined by 15 U.S.C. § 1692a(6).

#### FACTUAL ALLEGATIONS

- 8. Defendants have alleged Plaintiff incurred an obligation to pay money arising out of a transaction in which the money, property, insurance or services which are the subject of the transaction are primarily for personal, family or household purposes, and therefore a "debt" as defined by 15 U.S.C. § 1692a(5), namely, a credit card debt originally owed to or serviced by HSBC Bank Nevada, N.A., which was later transferred to Capital One Bank USA, N.A. (hereinafter "Capital One").
- 9. After default, Cavalry SPV purchased the debt from Capital One or an assignee of Capital One for purposes of collection from Plaintiff.
- 10. Cavalry SPV is regularly engaged in purchasing defaulted consumer debts and attempting to collect them by filing collection lawsuits as named plaintiff.

- 11. Cavalry Portfolio is regularly engaged in the collection of consumer debts owed or due or asserted to be owed or due another and attempts to collect the consumer debts by making telephone calls, sending collection letters, and credit reporting.
- 12. Cavalry Portfolio hired Garner to attempt collection of the debt from Plaintiff.
- 13. Garner is regularly engaged in collection of consumer debts owed or due or asserted to be owed or due another and attempts to collect the debts by making telephone calls, sending collection letters, filing collection lawsuits, recording judgment liens, and having garnishments and levies issued on behalf of its clients.

#### Attempting To Collect Interest Waived By Original Creditor

- 14. The Office of the Comptroller of the Currency ("OCC") regulates Capital One.
- 15. Under federal banking regulations, a credit card debt must be charged off when it is 180 days overdue.<sup>1</sup>
- 16. On information and belief, Capital One's standard credit card agreements provide that it may change terms from time to time as permitted by law, and changes beneficial to consumers such as a reduction in or waiver of interest may be effected immediately and without notice to the consumer.
- On information and belief, as a standard practice, and for sound business reasons,Capital One waives interest on credit card debts after charge off.

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<sup>&</sup>lt;sup>1</sup>The debt may be charged off earlier. Charge off means a bank no longer carries the credit card receivable as an asset on its books. See OCC Bulletin 2000-20, "Uniform Retail Credit Classification and Account Management Policy: Policy Implementation" (June 20, 2000), 65 FR 36903.

- 18. The sound business reasons for Capital One waving interest include the following:
  - (a) Capital One did not, and does not want to increase the amount of bad debts on its books, for regulatory reasons.
  - (b) Capital One is required to send periodic statements on all accounts, including defaulted accounts, for any period during which interest or fees are added to an account. 12 C.F.R. §226.5(b)(2)(i) ("A periodic statement need not be sent for an account if the creditor deems it uncollectible, if delinquency collection proceedings have been instituted, if the creditor has charged off the account in accordance with loan-loss provisions and will not charge any additional fees or interest on the account...."). Banks, such as Capital One, generally prefer to waive interest and save the expense of preparing and sending statements.
  - (c) Prior to the amendment of 12 C.F.R. §226.5(b)(2), the obligation to issue statements on an account continued until the creditor "[deemed] it uncollectible," or instituted legal proceedings. The addition of interest could be construed as meaning that the debt was not deemed uncollectible. See 26 C.F.R. §1.6050P-1.
- 19. On information and belief, in accord with standard business practices, Capital One prudentially waived interest on Plaintiff's debt after charge off.
- 20. On information and belief, Capital One, in accord with standard business practices, did not provide periodic statements to Plaintiff after charge off that showed an amount owed greater than \$3,949.09.

- 21. Cavalry SPV only took what Capital One could give. If Capital One waived interest post charge off, Cavalry SPV acquired the debt subject to that waiver.
- 22. On information and belief, the amount of the debt Cavalry SPV purchased from Capital One or an assignee of Capital One did not include post charge off interest.
- 23. On information and belief, Cavalry SPV paid a price for the debt it purchased based on the charged off amount owed to Capital One.
- 24. On information and belief, it is Cavalry SPV's standard practice, after paying a price based on an amount that does not include post charge off interest, to seek post charge off interest an original creditor had waived the right to add.
- 25. Cavalry SPV was not entitled to collect any interest Capital One would not have collected after charge off. *See, Westgate v. Maryland Casualty Co.*, 147 F.2d 177, 181 (6th Cir. 1945) ("equitable maxim that he who takes the place of another as to any right or property holds it subject to all the rights of the assignor").
- 26. Cavalry SPV may not seek more than the amount owed when Capital One took action to waive additional interest on the debt. See, *Binswanger Southern (NC) Inc. v. Textron Inc.*, 860 S.W. 2d 862 (Tenn. Ct. App. 1993) ("[A]ssignee of a nonnegotiable chose in action, such as a contract, steps into the shoes of his assignor and takes his assignor's rights subject to all defenses which may be asserted against the assignor in an action to enforce the right." *Id.* at 865, *citing, Third Nat'l Bank v. Capitol Records, Inc.*, 445 S.W.2d 471 (1969)); *United States v. General Motors Corp.*, 929 F.2d 249, 252 (6th Cir. 1991) ("[R]ights of the assignor and assignee are fixed at the time of the notification of the assignment.");

- Stratton v. Portfolio Recovery Assoc., LLC, 2014 U.S. App. LEXIS 20517, at \*10-11 (6th Cir., Oct. 24, 2014) ("PRA cannot be given a right to collect interest—contractual or statutory—that GE waived.")
- 27. On information and belief, Capital One intentionally did not charge interest after charge off of its credit card receivables.
- 28. On or about June 27, 2014, Garner sent a collection letter dated June 27, 2014 to Plaintiff in an attempt to collect the debt owned by Cavalry SPV. Copy filed as exhibit 1 ("Doc. 1-1").
- 29. The June 27, 2014 collection letter is a communication as defined by 15 U.S.C. § 1692a(2).
- 30. The June 27, 2014 collection letter was the initial communication by Garner in connection with collection of the debt.
- 31. The June 27, 2014 collection letter stated that Garner had:

[B]een retained by Cavalry SPV I, LLC to collect the money that you owe to Cavalry SPV I, LLC. As of the date of this letter, you owe \$3,949.09. Because of interest, late charges, and other charges that may vary from day to day, the amount due on the day you pay may be greater. Hence, if you pay the amount shown above, an adjustment may be necessary after we receive your check, in which event we will inform you before depositing the check for collection.

. . .

Unless you notify this office within thirty (30) days after receipt of this letter that you dispute the validity of the debt or any portion thereof, this office will assume the debt to be valid. If you notify this office in writing within (30) days after receipt of this letter that the debt or any portion thereof is disputed, this office will obtain verification of the debt or

judgment and will forward copies of the same to you. If you request from this office in writing within thirty (30) days after receipt of this letter, this office will provide you with the name and address of the original creditor, if different from the current creditor.

# THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE."

(underlined bold added) (capital bold in original)

- 32. On August 19, 2014, Garner prepared and filed a collection lawsuit in the General Sessions Court of Hamblen County, Tennessee on behalf of Cavalry SPV. Copy filed as exhibit 2 ("Doc. 1-2").
- 33. The collection lawsuit included a civil summons and affidavit of claim ("sworn affidavit"), both of which were served on Plaintiff.
- 34. The civil summons was filed "for payment not received in the amount of \$3,949.09 plus interest and attorney's fees, if applicable". Doc. 1-2, p. 1. (emphasis added)
- 35. The sworn affidavit was signed by Dawn Fanning, who stated that she was "employed by Cavalry Portfolio" and that "[Plaintiff] owed a balance of \$3,949.90", but made no mention of interest or attorney fees. Doc. 1-2, p. 2. (emphasis added)
- 36. Cavalry SPV was not entitled to collect any "interest, late charges, and other charges that may vary from day to day" or any "interest and attorney's fees".

37. By threatening to add "interest, late charges, and other charges" in the June 27, 2014 collection letter and "interest and attorney's fees" in the civil summons, to the amount purchased by Cavalry SPV from Capital One or an assignee of Capital One that would have not been added by Capital One after charge off, and attempting to collect more than the amount purchased, Defendants made representations to the Plaintiff, state court, and the general public that Cavalry SPV had the right to add these amounts after the date Capital One charged off the debt, in violation of 15 U.S.C. §§1692e, 1692e(2)(A), 1692e(2)(B), 1692e(5), 1692e(8), 1692e(10), 1692f, and 1692f(1).

#### Amount of Debt

38. Within five days after the "initial communication" with Plaintiff in connection with collection of the debt in the form of the June 27, 2014 letter, Plaintiff had not paid the debt, and Garner had failed to send Plaintiff a written notice that disclosed the amount of the debt, in violation of 15 U.S.C. § 1692g(a)(1).

## Requesting Different Amounts

39. By requesting two different amounts in the civil summons and sworn affidavit, Defendants made conflicting statements as to the amount owed that would be confusing to the least sophisticated consumer as to how much was allegedly owed and resulted in Defendants making a false representation (a) of the character, amount, or legal status of any debt, and (b) of the compensation which may be lawfully received by any debt collector for the collection of any debt, in violation of 15 U.S.C. §§ 1692e, 1692e(2)(A), 1692e(2)(B), and 1692e(10).

#### Failure To Include § 1692e(11) Language In Subsequent Communications

- 40. The FDCPA states: "The failure to disclose . . . in subsequent communications that the communication is from a debt collector." 15 U.S.C. § 1692e(11).
- 41. The civil summons and sworn affidavit were subsequent communications from the Defendants in connection with collection of the debt.
- 42. General Sessions Courts always have been and are still recognized as informal courts and although the civil summons may be considered a pleading, it is not considered by Tennessee Courts to be a formal pleading.<sup>2</sup>
- 43. Both the civil summons and the sworn affidavit are subsequent communications from Defendants that are not formal pleadings made in connection with a legal action, and each failed to disclose that the communication is from a debt collector, in violation of 15 U.S.C. § 1692e(11). **Doc. 1-2, pp. 1-2.**

#### Summary

44. Defendants' above-detailed conduct in connection with collection of the debt and in an attempt to collect the debt was conduct in violation of multiple FDCPA provisions, including, but not limited to the above-cited provisions.

### Respondent Superior Liability

45. In addition to their individual liability under the FDCPA, the acts and omissions of

<sup>Weaver v. Cromer, 392 S.W. 2d 835, 836 (Tenn. App. 1965) (citing Wood v. Hancock, 23 Tenn. 465, 1844 Tenn. Lexis 138 (Tenn. 1844)). Also see Vinson v. Mills, 530 S.W. 2d 761, 765 (Tenn. 1975); Ware v. Meharry Medical College, 898 S.W. 2d 181, 185 (Tenn. 1995); Emrick v. Moseley, 2014 Tenn. App. LEXIS 448, 2014 WL 3778567 (Tenn. App. 2014).</sup> 

- Garner and Cavalry Portfolio, as agents for Cavalry SPV who communicated with Plaintiff as further described herein, were committed within the time and space limits of their agency relationship with their principal, Cavalry SPV.
- 46. The acts and omissions by Garner and Cavalry Portfolio were incidental to, or of the same general nature as, the responsibilities they were authorized to perform by Cavalry SPV in collecting consumer debts.
- 47. By committing these acts and omissions against Plaintiff, Garner and Cavalry Portfolio were motivated to benefit their principal, Cavalry SPV.
- 48. Cavalry SPV is therefore liable to Plaintiff through the Doctrine of Respondent Superior for the intentional and negligent acts, errors and omissions done in violation of federal law by the debt collectors employed as agents by Cavalry SPV, including, but not limited to violations of the FDCPA, in their attempts to collect the debt from Plaintiff.

#### TRIAL BY JURY

49. Plaintiff is entitled to and hereby respectfully demands a trial by jury. **U.S. Const.** amend. 7; Fed.R.Civ.P. 38.

#### **CAUSES OF ACTION**

#### COUNT I.

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §§ 1692e, 1692e(2)(A), 1692e(2)(B), 1692e(5), 1692e(8), 1692e(10), 1692e(11), 1692f, 1692f(1), 1692g(a)(1)

- 50. Plaintiff incorporates by reference all the above paragraphs as though fully stated herein.
- 51. The foregoing acts and omissions of Defendants constitute multiple violations of the FDCPA including, but not limited to each and every one of the above-cited provisions of the FDCPA, 15 U.S.C. §§ 1692 et seq., with respect to Plaintiff.
- As a result of Defendants' violations of the FDCPA, Plaintiff is entitled to actual damages pursuant to 15 U.S.C. § 1692k(a)(1), in an amount to be determined at trial by a jury; statutory damages pursuant to 15 U.S.C. § 1692k(a)(2)(A) in the amount of \$1,000.00; and, reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1692k(a)(3) from each and every Defendant.

#### PRAYER FOR RELIEF

**WHEREFORE**, Plaintiff prays that judgment be entered against each and every Defendant:

#### COUNT I.

# VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §§ 1692e, 1692e(2)(A), 1692e(2)(B), 1692e(5), 1692e(8), 1692e(10), 1692e(11), 1692f, 1692f(1), 1692g(a)(1)

- for an award of actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against each and every Defendant and for Plaintiff, in an amount to be determined at trial by a jury;
- for an award of statutory damages pursuant to 15 U.S.C. §1692k(a)(2)(A) in the amount of \$1,000.00 against each and every Defendant, and for Plaintiff;

- for an award of costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C. § 1692k(a)(3) against each and every Defendant and for Plaintiff; and
- for such other and further relief as may be just and proper.

02/22/15

Respectfully submitted,

# JONATHAN E. HARPER

/s/ Alan C. Lee
Alan C. Lee, BPR # 012700
Attorney for Plaintiff
P. O. Box 1357
Talbott, TN 37877-1357
(423) 581-0924
aleeattorney@gmail.com